

## 'Coffee & Conversation' Seminars

The Insurance Institute of Nova Scotia and the Insurance Brokers Association of Nova Scotia are pleased to offer you the following seminar as part of our 'Coffee & Conversation' series.

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### Tone from the Top – Get to know your Regulator

**Date:** Friday, May 19, 2017

**Fee:** \$30.00 & HST

**In Person:**

Insurance Institute of Nova Scotia  
Suite 220 – 250 Baker Drive, Dartmouth

**Time:** Registration/Login – 8:45 am

Presentation – 9:00 to 10:30 am AST

**Via Webinar:**

At your computer, login details will be emailed to you

**Note: Webinar registrations are 'per person'**

Learn what your Regulator has to say! How does the current regulatory landscape look? How did we get there and what is on the horizon? Covering topics like the 2012 and 2013 reforms, the complaints process and the introduction of Electronic Pink Cards, this seminar offers something to everyone in the insurance industry.

- 2012 & 2013 Auto Insurance Reforms and what initiates regulatory change.
- The role the Office of the Superintendent in assisting consumers and how to navigate inquiries from the Superintendent's office
- New initiatives such as the electronic pink card.

**Who should attend?**

Brokers – Obtain information that will help you better serve your clients

Underwriters – Learn how regulatory changes affect the risks you underwrite

Adjusters – Learn about the impact regulatory changes have on the processing of claims

**Speakers:**

Angela MacLeod, CIP - *Insurance Officer, Office of the Superintendent of Insurance*

Jennifer Calder - *Deputy Superintendent, Office of the Superintendent of Insurance*

Coffee & Conversation seminars include breakfast snacks and refreshments.

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Register Online at  
[www.insuranceinstitute.ca/institutes-and-chapters/Nova-Scotia/Seminars.aspx](http://www.insuranceinstitute.ca/institutes-and-chapters/Nova-Scotia/Seminars.aspx)  
or submit this form to the address below.

Format:

In Person

Virtual

Name: \_\_\_\_\_

Company: \_\_\_\_\_ Telephone: \_\_\_\_\_

Address: \_\_\_\_\_

E-mail (for confirmation of registration): \_\_\_\_\_

Fee: \$ 30.00 + HST

Return this form and payment by **May 12, 2017** to:

**Insurance Institute of Nova Scotia**  
220 – 250 Baker Drive, Dartmouth, NS B2W 6L4  
Email to: [IINSmal@insuranceinstitute.ca](mailto:IINSmal@insuranceinstitute.ca)

Make cheques payable to **Insurance Institute of Nova Scotia**

***No cancellations. Substitutions welcome.***

Amount Enclosed: \$ \_\_\_\_\_ Payment: Cheque      VISA      MasterCard      AMEX

Credit Card #: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Signature: \_\_\_\_\_

## Insurance Brokers Association of Nova Scotia

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