



IBANS Endorses CSIO's eDelivery Solution

(Toronto – November 23, 2017) CSIO is pleased to announce that the Insurance Brokers Association of Nova Scotia (IBANS) has endorsed its eDelivery solution to send consumers their personal and commercial policy documents and auto liability cards electronically.

"I attended a presentation of CSIO's eDelivery solution at our recent IBANS Technology Town Hall Meeting and was impressed by how simple and straightforward the user experience of the solution is for both brokers and consumers," says Gina McFetridge, President of IBANS. "We are pleased to endorse this solution as an excellent option to respond to consumers' growing demands for digital interactions with their service providers."

eDelivery will be made available to CSIO members at no additional cost. The solution is being developed by CSIO in collaboration with brokers and carriers, including RSA Canada, Northbridge Insurance and Gore Mutual.

"IBANS now joins IBAA in endorsing our eDelivery solution," states Catherine Smola, President & CEO of CSIO. "It is truly exciting to see momentum picking up across the industry for this solution, as such widespread adoption indicates that the features, functionality and reporting capabilities in our eDelivery solution address the needs of our members to deliver digital consumer interactions in a fast and convenient manner."

Release of the eDelivery solution is expected in early 2018.

Visit www.csio.com/edelivery to learn more.

About Insurance Brokers Association of Nova Scotia (IBANS)

IBANS is a voluntary membership organization operated by a board of directors drawn from its membership, and serves the interests of more than 1,100 independent insurance brokers in Nova Scotia. By working collaboratively, IBANS members have created a business environment that helps individual brokerages to prosper. IBANS is a member of the Insurance Brokers Association of Canada (IBAC), a national trade organization, that brings together 11 provincial associations of Property and Casualty (P&C) insurance brokers in Canada. For more information, visit www.ibans.com.

About Centre for Study of Insurance Operations (CSIO)

CSIO is Canada's industry technology association of property and casualty insurers, software providers and over 36,000 brokers. CSIO is committed to improving the consumer's ease of doing business within the broker channel by overseeing the development, implementation and maintenance of technology standards and solutions such as eDocs, eDelivery, and eSignatures. In addition, CSIO operates CSIONet, a secure, industry-owned platform for the efficient exchange of policy information for the broker channel. CSIO maintains offices in Toronto and Montreal. For more information, visit www.csio.com.

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